Zenith American SOLUTIONS® PARTICIPANT EDGE USER MANUAL

Dear Member,

Welcome to the new Participant Experience through the Participant Edge, secure online experience to your personal benefit information. Below is your guide to this new experience:

You will need to setup a new username and password:

ACCOUNT SETUP / REGISTRATION

STEP 1:

Navigate to zenith-american.com, select Login To Your Account.



STEP 2:

Select Participant Edge.





STEP 3:

The first time you access Participant Edge, you will need to setup a new username and Password .

If you have previously registered, just enter your username and password and select Login.

NOTE: From this screen and throughout the website, you can choose your preferred language option – English or Española.



STEP 4:

Fill in the required fields (marked by an Asterisk*) and select Submit Request.





SITE NAVIGATION

STEP 1:

Choose from the dropdown the Trust you wish to view.



STEP 2:

Select from the MENU the information you want to review.





HEALTH & WELFARE ELIGIBILITY:

Displays participant information and Family/Dependent Eligibility status.



HEALTH CLAIMS:

View all processed claims information including details, providers and associated dates.

A PDF file of each Explanation of Benefits (EOB) can be viewed and downloaded for each service by selecting View EOB.





PENSION INFORMATION:

Includes contributions by year.

NOTE: When active, these buttons allow you to scroll through additional available information.

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PENSION CALCULATOR:

The pension calculator allows for estimating pension benefit. Simply choose the fund, enter the starting date for your retirement and select Calculate Pension.

NOTE: The calculator is for estimating purposes only. Use of the calculator does not activate pension application process.





WORK HISTORY:

Select Work History from the MENU.

Select Benefit Type box under Work History Funds.



WORK HISTORY - CONTINUED:

A window displaying years will open. Choose the year you wish to view.





The Work History window will expand to display work year, Employer, Rate, Amount, and Fund.



You can also expand the view for Pension Work History, follow the same steps and select year.

ZPENCH	2PENSION Work History							
We	ork Year ar/Month)	Employer		Rate	Amount	Fund		
2019								
201901	131 8	AFEWAY STORES INC	173.00	0.40	\$69.20	ZPENSION		
201902	228 \$	AFEWAY STORES INC	173.00	0.40	\$69.20	ZPENSION		
2018								
The info	ormation show	m is based on the data available as of today's date and is upda	ted daily.					
All infor	mation is sub	ject to the rules of the Plan.						



DOCUMENTS:

Downloadable documents are available.

Select **Documents** from the MENU.

All available documents associated with the Plan will be displayed.

Once selected, a PDF form will of the document will open.



ENROLLMENT FORM:

An online enrollment form is available on your website.

Choose Enrollment Form, and complete the information on the screen.





Once the first page is completed, select Next Step.

Complete all fields and Submit.

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DEMO Group						
Part I. PARTICIPANT INFORMATION Outlined boxes are required. Bocial Becurity Number/ormat 000-00-0000						
First Name JANE		ame		Leat Name SMITH		
Physical Address 123 TEBT 07.		BEATTLE		Otato Washington V	Zip Code 98108	
Mailing Address (If different from above)		City BEATTLE		State Washington	Zip Code 08108	
Home Phone formet <u>317-328-9101</u> 909-555-1212			Cell Phone format <u>317-323-2121</u>			
Email Address			Local Number			
Date of Birth format 12/30/2018 04/20/1881		=	Conder - select		~	
Present Merital Status - select -		~				
Clear Next Step						



ADD/EDIT USERNAME:

You can change your Username. Choose a username that contains 4 – 15 characters. It may consist of any combination of letters (A-Z) or number (0-9).

Once complete, select Submit.



CHANGE PASSWORD:

Enter Old Password.

Enter New Password.

NOTE: Your password must contain 8 to 12 characters and must include a letter (A-Z) and a number (0-9).

Confirm New Password.

Select Submit.





To log out, Select the Logout button from the MENU.

